

2026 Expedited Custom Application

for Serve Up Savings brought to you by National Grid

Customer Information

Company Name	Application Date		
Installation Site	Sq. ft. (covered by this application)		
Contact Person	Phone Number		
Email	Fax Number		
Street Address	City	State	ZIP Code
Mailing Address (if different)	City	State	ZIP Code
Electric Company Name	Electric Account Number (or copy of electric bill)		
Gas Company Name	Gas Account Number (or copy of gas bill)		

Project Information

Building Type (select one): Fast Food Full-Service Restaurant

Project Type: New Construction/Expansion Major Renovation Retrofit Failed Equipment/End of Useful Life

Contact Person	Phone Number
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Project Information

Check payable to: <input type="checkbox"/> Customer	<input type="checkbox"/> Vendor/Installer		
Customer Tax ID Number	Vendor Tax ID Number		
Customer Company Type:	<input type="checkbox"/> Incorporated <input type="checkbox"/> Not Incorporated <input type="checkbox"/> Exempt	Vendor Company Type:	<input type="checkbox"/> Incorporated <input type="checkbox"/> Not Incorporated <input type="checkbox"/> Exempt

Vendor Information

Vendor/Installer	Contact Person			
Street Address	City	State	ZIP Code	
Phone Number	Email			

Restaurant Pilot Measure Application Process

Program Overview

Serve Up Savings ("Program"), administered by CLEAResult, provides technical assistance, information and incentives to eligible restaurant facilities of National Grid ("Program Administrator" or "PA") to install and implement energy-efficient measures ("EEMs"). The Program is offered on a first-come, first-served basis from January 1, 2026 through December 31, 2026 or for as long as funding is available during such time period.

Program Eligibility

Customer confirms that it is an existing restaurant that receives gas and/or electric distribution services from Program Administrator ("Customer"). Customer agrees to provide full and accurate usage data and other information upon request. Customer also agrees to provide access to CLEAResult, Program Administrator and any third-party contractor for the purpose of participating in the Program.

Enrollment Instructions

Step 1: Complete this Serve Up Savings 2026 Expedited Custom Application

Step 2: Complete a W-9

Step 3: Submit completed Serve Up Savings 2026 Expedited Custom Application and W-9 to email: info@serveupsavings.com

Project Description

- General description of restaurant facility, its use and typical operation (include occupancy schedules)
- Overall project description including operating schedules and parameters

Existing Materials and Equipment

- Detailed description of equipment and operations
- Cutsheets with equipment performance ratings (BHP, CFM, BTU/H, kW, etc.). Provide nameplate data if cutsheets are unavailable.
- Part load performance data where applicable
- Description of controls and sequence of operations

Proposed Materials and Equipment

- Detailed description of equipment and operations
- Cutsheets for the materials or performance ratings for equipment being installed (BHP, CFM, PSI, Efficiency rating, U-value, Lumens, etc.).
- Description of controls and sequence of operations

Load Profile

- Equipment hours of operations (operating schedule per day, week, year)
- Provide operating load profiles showing how equipment load and operating parameters vary over time due to changes in: occupancy, weather, production, etc.
- Where there are existing systems involved, metering kW and kWh of major equipment loads is recommended. If metered information is not available, provide other documentation used to estimate loads and operating hours.

Savings Calculations

- Show calculations used to determine electricity and/or natural gas savings.
- The calculations should clearly show all the details of how the energy savings were estimated. This includes all engineering formulas and documentation of all the factors, values and assumptions used in the formulas (spreadsheet preferred)
- In cases where energy modeling is used to determine savings, approved modeling software must be used. Input and output data from the model must be provided.

Signature Form – Serve Up Savings Expedited Custom Process

Customer Acceptance of Terms

Signature _____ Date _____

Customer Pre-Installation

I certify that all statements made in the Pre-Inspection Report and Energy Savings Report are correct to the best of my knowledge and that I have reviewed the Contractor Quote and the measures proposed and acknowledge they are appropriate for the type and purpose of the facility in which they will be installed. I also certify that I have read the Terms and Conditions in the Expedited Custom application and agree to them, including those provisions regarding warranties, and I further understand and acknowledge that the offer to pay incentives is also subject to those Terms and Conditions.

Signature _____ Date _____

Vendor/Installer Pre-Installation

I represent to the Company that I have reviewed the Pre-Inspection Report, attachments and the measures proposed. They are, in my professional opinion, appropriate for the type and purpose of the facility in which they will be installed. The information contained in this application is true and accurate to the best of my knowledge.

Signature _____ Date _____

Customer Post-Installation

I certify that the installation of the energy efficiency measures has been completed to my satisfaction and request that the incentive specified in this application be paid.

Signature _____ Date _____

Vendor Post-Installation

I certify that the installation of the energy efficiency measures has been completed to my satisfaction and request that the incentive specified in this application be paid.

Signature _____ Date _____

Serve Up Savings Pre-Installation

Account Manager Pre-Install Inspection

Signature _____ Date _____

Program Manager Allocation of Incentives

Signature _____ Date _____

National Grid Post-Installation

National Grid Post-Install Inspection

Signature _____ Date _____

National Grid Final Incentive

Signature _____ Date _____

Notes

2026 Serve Up Savings Incentives

Measure Category	Measure	Qty	Unit of Measure	Electric Incentive	Gas Incentive \$ per Unit
HVAC	VFD on Supply Fan		HP of supply fan	\$50	\$175
	DCV		Ton of unit	\$50	
	Economizer		Tons of unit	\$40	
Walk-Ins	Evaporator Controls		Number of fans	\$180	
	Door Heater Controls		Number of door heaters	\$300	
	Demand Defrost Controls		kW of heater	\$175	
	Demand Defrost Controls		# of evaporator units	\$150	
	Walk-in Motors		# of fans	\$150	
	Strip Curtains		Sq. ft.	\$9	
Other Equipment	High-Efficiency Hand Dryers		Unit	\$100	

Fuel	Incentive
Electric	
Gas	
Total	

Type	Cost
Materials	
Labor	
Taxes	
Total	

Type	Savings
kWh	
kW	
therms	

Terms and Conditions

National Grid is offering the Serve Up Savings Program to its commercial and industrial customers in Massachusetts who own restaurant facilities. Any commercial and industrial customer who would like to participate in the Program must agree to and comply with the requirements in the Program Materials and the terms and conditions set forth below ("Terms and Conditions").

1. DEFINITIONS

- a. "Approval Letter" means the letter issued by PA or Implementing Contractor stating PA's approval of Customer's application, the maximum approved Incentives, required date of EEM completion, any changes to Customer's application and any other requirements of the PA related to the Incentives.
- b. "Customer" means the commercial and industrial ("C&I") customer maintaining an active account for service with either a gas or electric distribution company serving the territory of the PA and who satisfies the Program eligibility requirements.
- c. "EEMs" are those energy efficiency measures described in the Program Materials or other Custom Measures that may be approved by the PA.
- d. "Facility" means the facility of commercial and industrial restaurant Customers location in Massachusetts served by the PA where EEMs are to be installed.
- e. "Implementing Contractor" means CLEAResult Consulting Inc., which will implement the Program on behalf of the PA with respect to the Program.
- f. "Incentives" means those payments made by the PA to Customer pursuant to the Program and these Terms and Conditions.
- g. "Minimum Requirements Document" means the minimum requirements document that may be required by the PA, which, if so required, will be submitted with Customer's application and approved by PA.
- h. "Program" means any of the Serve Up Saving program offered by National Grid. "PA" or "Program Administrator" means National Grid.
- i. "Program Materials" means the documents and information provided or made available by the PA specifying the qualifying EEMs, technology requirements, costs and other Program requirements.

2. APPLICATION PROCESS AND REQUIREMENT FOR APPROVAL

- a. The Customer shall submit a completed application to the Implementing Contractor. The Customer may be required to provide the Implementing Contractor with additional information upon request. Customer will, upon request, provide a copy of the as-built drawings and equipment submittals for the Facility after EEMs are installed. To the extent requested by the Implementing Contractor PA or by applicable law, regulation or code, this analysis shall be prepared by a Professional Engineer licensed in the state where the Facility is located.
- b. To be eligible for gas funded EEM's Customer must have an active natural gas account. To be eligible for electric funded EEM's a Customer must have an active electric account. Customers must meet any additional eligibility requirements set forth in the Program Materials.
- c. The PA or the Implementing Contractor may reject or request modification of Customer's application or proposed EEMs. The PA or Implementing Contractor may also require the Customer to execute additional agreements or provide other documentation prior to approval. If PA approves Customer's application, the Implementing Contractor will provide Customer with the Approval Letter.
- d. Sections 3(a)-(c) do not apply in the event that the Program Materials explicitly state that no Approval Letter is required for the Program. In such an event, Customer must submit to the Implementing Contractor the following:
 - i. Completed and signed Program rebate form,
 - ii. Original date receipts for purchase and installation of EEMs, and
 - iii. Any other required information or documentation within such time as Program Materials indicate.

3. PRE- AND POST-INSTALLATION VERIFICATION; MONITORING AND INSPECTION

- a. Customer shall cooperate and provide Implementing Contractor access to Facility and EEM for PA's pre-installation and post-installation verifications. Such verifications must be completed to PA's satisfaction. Customer acknowledges and agrees that no activity by the Implementing Contractor or the PA includes any kind of safety, code or other compliance review.
- b. Customer shall cooperate and provide access for Implementing Contractor or the PA to perform monitoring and inspection of the EEMs for a three-year period following completion of the installation in order to determine the actual demand reduction and energy savings.

4. INSTALLATION SCHEDULE REQUIREMENTS.

If the Customer does not complete installation of the approved EEMs within the earlier of the completion date specified in the Program Administrator's approval letter or twelve (12) months from the date the Program Administrator issues pre-approval of the EEM project, the Program Administrator may terminate any obligation to make Incentive payments.

5. INCENTIVE AMOUNTS, REQUIREMENTS FOR INCENTIVES AND INCENTIVE PAYMENT CONDITIONS

- a. The PA reserves the right to adjust the Incentive amount. PA will pay no more than the cost to Customer of purchasing and installing the EEMs, the calculated incremental cost, the prescriptive rebate on the form, or the amount in the Approval Letter (unless such Approval Letter is not required), whichever is less.
- b. PA shall not be obligated to pay the Incentive amount until all the following conditions are met: (1) PA approves Customer's application and PA or Implementing Contractor provides the Approval Letter (unless an Approval Letter is not required by the terms of the Rebate), (2) satisfactory completion of pre-installation and post-installation verifications by the Implementing Contractor, (3) purchase and installation of EEMs in accordance with Approval Letter, Program Materials, Minimum Requirements Document, Customer's application and these Terms and Conditions, (4) all applicable permits, licenses and inspections have been obtained by Customer, (5) Implementing Contractor's receipt of final drawings, operation and maintenance manuals, operator training, permit documents, and other reasonable documentation, and (6) Implementing Contractor's receipt of all invoices meeting all applicable requirements for the purchase and installation of the EEMs.
- c. All EEM invoices must include, at the minimum, the model, quantity, labor, materials, and cost of each EEM and/or service, and will identify any applicable discounts or other incentives.

Terms and Conditions, continued

- d. PA reserves the right, in its sole discretion, to modify, withhold or eliminate the Incentive if the conditions set forth in Section 6(b) are not met.
- e. Upon the Implementing Contractor's written request, Customer will be required to refund any Incentives paid in the event that Customer does not comply with these Terms and Conditions and Program requirements.

6. CONTRACTOR SHARED SAVINGS ARRANGEMENTS. If EEMs are being installed by a contractor under a shared savings arrangement, in which the contractor's compensation is based on the savings achieved, the PA maintains the right to determine the cost of purchasing and installing the EEMs.

7. MAINTENANCE OF EEMS. Customer shall properly operate and maintain the EEMs in accordance with the manufacturer's recommendations and the terms thereof for the life of the equipment.

8. PROGRAM/TERMS AND CONDITIONS CHANGES. Program terms and materials (including these Terms and Conditions) may be changed by the Implementing Contractor at any time without notice. The PA may, for any reason, withhold approval of any EEMs, and to cancel or alter the Program, at any time without notice. Approved applications will be processed under the Terms and Conditions and Program Materials in effect at the time of the Approval Letter.

9. PUBLICITY OF CUSTOMER PARTICIPATION. The Customer grants to the Implementing Contractor and the PA the absolute and irrevocable right to use and reference or disclose for promotional and regulatory purposes the Customer's participation in the Program and any other information relating to the Customer's participation in the Program, including, without limitation, Customer's name, energy savings, EEMs installed, and incentive amounts, and (b) any photographs taken of Customer, EEMs, or Facility in connection with the Program, in any medium now here or hereafter known.

10. INDEMNIFICATION AND LIMITATION OF LIABILITY

- a. To the fullest extent allowed by law, Customer shall indemnify, defend and hold harmless Implementing Contractor, the PA, their affiliates and their respective contractors, officers, directors, members, employees, agents, representatives from and against any and all claims, damages, losses and expenses, including reasonable attorneys' fees and costs incurred to enforce this indemnity, arising out of, resulting from, or related to the Program or the performance of any services or other work in connection with the Program, caused or alleged to be caused in whole or in part by any actual or alleged act or omission of the Customer, or any contractor, subcontractor, agent, or third party hired by or directly or indirectly under the control of the Customer, including any party directly or indirectly employed by or under the control of any such contractor, subcontractor, agent, or third party or any other party for whose acts any of them may be liable.
- b. To the fullest extent allowed by law, the Implementing Contractor's and PA's aggregate liability, regardless of the number or size of the claims, shall be limited to paying approved Incentives in accordance with these Terms and Conditions and the Program Materials, and the Implementing Contractor, the PA, and their affiliates and their respective contractors, officers, directors, members, employees, agents, representatives shall not be liable to the Customer or any third party for any other obligation.
- c. **THE IMPLEMENTING CONTRACTOR AND THE PA DO NOT ENDORSE, GUARANTEE, OR WARRANT ANY CONTRACTOR, MANUFACTURER OR PRODUCT, AND THE IMPLEMENTING CONTRACTOR AND THE PA MAKE NO WARRANTIES OR GUARANTEES IN CONNECTION WITH ANY PROJECT, OR ANY SERVICES PERFORMED IN CONNECTION HEREWITHE OR THEREWITH, WHETHER STATUTORY, ORAL, WRITTEN, EXPRESS, OR IMPLIED, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.** THIS DISCLAIMER SHALL SURVIVE ANY CANCELLATION, COMPLETION, TERMINATION OR EXPIRATION OF THE CUSTOMER'S PARTICIPATION IN THE PROGRAM. CUSTOMER ACKNOWLEDGES AND AGREES THAT ANY WARRANTIES PROVIDED BY ORIGINAL MANUFACTURERS', LICENSORS', OR PROVIDERS' OF MATERIAL, EQUIPMENT, OR OTHER ITEMS PROVIDED OR USED IN CONNECTION WITH THE PROGRAM UNDER THESE TERMS AND CONDITIONS, INCLUDING ITEMS INCORPORATED IN THE PROGRAM, ("THIRD PARTY WARRANTIES") ARE NOT TO BE CONSIDERED WARRANTIES OF THE IMPLEMENTING CONTRACTOR OR THE PA AND THE IMPLEMENTING CONTRACTOR AND THE PA MAKE NO REPRESENTATIONS, GUARANTEES, OR WARRANTIES AS TO THE APPLICABILITY OR ENFORCEABILITY OF ANY SUCH THIRD PARTY WARRANTIES. THE TERMS OF THIS SECTION SHALL GOVERN OVER ANY CONTRARY VERBAL STATEMENTS OR LANGUAGE APPEARING IN ANY PA's OTHER DOCUMENTS.
- d. Review of the design and installation of EEMs by the Implementing Contractor is limited solely to determine whether Program requirements have been met and shall not constitute an assumption by the Implementing Contractor of liability with respect to the EEMs. Neither the Implementing Contractor, the PA, nor any of their employees or contractors is responsible for determining that the design, engineering or installation of the EEMs is proper or complies with any particular laws, codes, or industry standards. The Implementing Contractor and the PA do not make any representations of any kind regarding the benefits or energy savings to be achieved by the EEMs or the adequacy or safety of the EEMs.
- e. The Implementing Contractor and the PA are not manufacturers of, or regularly engaged in the sale or distribution of, or an expert with regard to any equipment or work.
- f. No activity by the Implementation Contractor or the PA includes any kind of safety, code or other compliance review.

11. CUSTOMER RESPONSIBILITIES. Customer is responsible for all aspects of the EEMs and related work including without limitation, (a) selecting and purchasing the EEMs, (b) selecting and contracting with the contractor(s), (c) ensuring contractor(s) are properly qualified, licensed and insured, (d) ensuring EEMs and installation of EEMs meet industry standards, Program requirements and applicable laws, regulations and codes, and (e) obtaining required permits and inspections. PA reserves the right to (a) deny a vendor or contractor providing equipment or services, and (b) exclude certain equipment from the Program.

12. REMOVAL OF EQUIPMENT. The Customer shall properly remove and dispose of or recycle the equipment, lamps and components in accordance with all applicable laws, and regulations and codes. Customer will not re-install any of the removed equipment in the Commonwealth of Massachusetts or the service territory of any affiliate of the PA, and assumes all risk and liability associated with the reuse and disposal thereof.

Terms and Conditions, continued

13. ENERGY BENEFITS. Other than (i) the energy cost savings realized by Customer, (ii) energy or ancillary service market revenue achieved through market sensitive dispatch, (iii) alternative energy credits, and (iv) renewable energy credits, the PA has the unilateral rights to apply for any credits or payments resulting from the Program or EEMs. Such credits and payments include but are not limited to: (a) ISO-NE capacity, (b) forward capacity credits, (c) other electric or natural gas capacity and avoided cost payments or credits, (d) demand response program payments. Except for the credits and payments set forth in (i)-(iv) of this Section, Customer agrees not to, directly or indirectly, file payments or credits associated with the Program or EEMs, and further will not consent to any other third party's right to such payments or credits without prior written consent from the PA. PA's rights under this Section are irrevocable for the life of the EEMs unless the PA provides prior written consent.

14. CUSTOMER MUST DECLARE AND PAY ALL TAXES. The benefits conferred upon the Customer through participation in this Program may be taxable by the federal, state, and local government. The Customer is responsible for declaring and paying all such taxes. The Implementing Contractor and the PA are not responsible for the payment of any such taxes.

15. COUNTERPART EXECUTION; SCANNED COPY. Any and all Program related agreements and documents may be executed in several counterparts. A scanned or electronically reproduced copy or image of such agreements and documents bearing the signatures of the parties shall be deemed an original.

16. ASSIGNMENT. Except as provided herein, Customer may not assign or delegate any of its rights or obligations hereunder without first obtaining the written consent of PA. Notwithstanding or foregoing, the Customer may assign payment of all or a portion of the Incentive to the Implementing Contractor and such assignment must be clearly authorized by Customer's signature in the application.

17. MISCELLANEOUS

- a. Paragraph headings are for the convenience of the parties only and are not to be construed as part of these Terms and Conditions.
- b. If any provision of these Terms and Conditions is deemed invalid by any court or administrative body having jurisdiction, such ruling shall not invalidate any other provision, and the remaining provisions shall remain in full force and effect in accordance with their terms.
- c. These Terms and Conditions shall be interpreted and enforced according to the laws of the Commonwealth of Massachusetts. The governing law of the state where the Customer's Facility will govern these Terms and Conditions and agreement between the Customer and PA. Any claim or action arising under or related to the Program or arising between the parties shall be brought and heard only in a court of competent jurisdiction

